



Housing Authority of the City of Freeport

Message from the Housing Authority of the City of Freeport Coronavirus/COVID-19 Update

March 18, 2020

In an effort to curb transmission of the Coronavirus, we are also suspending public access to our main and property management offices. We will still respond to emergency maintenance and customer service calls but entry into the buildings will be limited to staff only.

Emergency maintenance call include the following:

- Toilets clogged or not operating correctly
- Sewer or drain clogged
- Security – windows or doors
- Refrigerators
- Furnace - No heat calls
- Hot Water
- Electric outages
- Water pipe breaks

Please be reminded to the following:

The Center for Disease Control and Prevention (CDC) recommends several precautions everyone should take to mitigate transmission:

- Washing hands often and using hand sanitizer that contains at least 60% alcohol;
- Avoid touching your eyes, nose and mouth with unwashed hands;
- Avoid close contact with those who are sick and large groups;
- If you're sick, stay at home;
- Cover coughs and sneezes;
- Wear a face mask if you are sick;
- Clean and disinfect frequently touched surfaces daily.

To stay current and for more information Coronavirus/COVID-19:

Center for Disease Control and Prevention:
Illinois Department of Health:

www.cdc.gov/coronavirus/2019-ncov/
<http://www.dph.illinois.gov/topics-services/diseases-and-conditions/diseases-a-z-list/coronavirus>

FHN:
Monroe Clinic:

<https://fhn.org/coronavirus.asp>
<https://www.monroeclinic.org/coronavirus>

HACF Property Management Contacts

Property Management Office by Phone: 1-815-616-8051 and press 5

Property Management by Email: Linda Harrell: lharrell@hacf.us
Vikki Brinker: vbrinker@hacf.us.

HACF Website: www.freeporthousing.org

We also ask for your understanding in the event of staff absences, for this may increase the likelihood of reduced service hours at our central office and property management sites.

Thank you.

Babette Jamison-Varner, MPA
Chief Executive Officer
Housing Authority of the City of Freeport